



WSQ Qualification: Higher Certificate in Food & Beverage Service



Introduction

The WSQ Higher Certificate in Food and Beverage Service competency program is designed to equip students with the higher knowledge and application skills in working in the F&B environment and be able to apply them to the workplace.

Module Content

The contents are:

- WSQ Interact with and Serve Food and Beverage Guests
- WSQ Deliver Service Excellence
- WSQ Prepare and Serve Alcohol Beverages
- WSQ Process Payments
- WSQ Provide Safety and Security For Guests
- WSQ Promote Tourism
- WSQ Provide Wine Service

Upon completion of the program, students would receive

- WSQ Higher Certificate in Food & Beverage Service
- WSQ Statement of Attainments for all the modules listed above

Awarding Body

Singapore Workforce Development Agency

Duration

02 month Training and Assessment Program.

Classes are conducted based on 8-hour sessions held twice weekly.

Progression Pathway

WSQ Certificate -> **WSQ Higher Certificate** -> WSQ Advanced Certificate -> Diploma

Entry Requirements

Applicant must also demonstrate simple proficiency in English or Chinese language as there are separate classes conducted in English and Chinese. No formal qualifications are required for admission to this program.

Teaching Methodology

- ☑ Lecture
- ☑ Discussion
- ☑ Demonstration
- ☑ Quiz
- ☑ Questioning

Assessment Methods

At the end of the program, students will be required to undergo an assessment which comprises of written MCQ and practical performance competency assessment.

Lecturer to Student Ratio

1:20

Program Fee (subject to prevailing 7% GST)

S\$1778.00

The fees cover registration fees and learning materials.

Through the WDA Skills Development Fund (SDF), employers can enjoy training grants up to 95% course fees for staff training and SRP absentee payroll.

Application Procedure

Interested applicants are required to call us at 6423 1703 or email info@guilford.com.sg to register.